

KD Mobile Detailing Services

Terms & Conditions

Last Updated: 24 July 2026

Welcome to **KD Mobile Detailing Services**.

These Terms & Conditions explain the rules, responsibilities, and expectations when booking or using our mobile vehicle detailing services. By booking an appointment with KD Mobile Detailing Services, you agree to these terms.



1. Our Services

KD Mobile Detailing Services provides professional mobile vehicle detailing at the customer's chosen location.

Our services include:

- Deep interior cleans
- Full vehicle detailing
- Interior and exterior cleaning
- Maintenance cleans
- Additional detailing services

Every vehicle is treated with care; however, detailing improves the condition and appearance of a vehicle and does not guarantee the removal of all damage, stains, or imperfections.



2. Bookings & Appointments

When making a booking, customers must provide accurate information including:

- Vehicle make and model
- Vehicle condition
- Service required
- Location details
- Contact information

Appointment times are agreed between KD Mobile Detailing Services and the customer.

We reserve the right to adjust appointment times where necessary due to weather, safety concerns, or circumstances outside of our control.

3. Payment

KD Mobile Detailing Services currently accepts:

✓ **Cash**

Payment must be made immediately after the service has been completed unless another arrangement has been agreed beforehand.

Failure to provide payment may result in future bookings being refused.

4. Pricing

All prices are based on the information provided during booking.

Prices may change depending on:

- Vehicle size
- Level of contamination
- Excessive dirt
- Heavy staining
- Pet hair
- Additional work required

Customers will be informed of any additional charges before extra work begins.

5. Vehicle Condition & Results

Before starting work, we may inspect the vehicle condition.

Customers understand that:

- Existing scratches, marks, damage, and wear may become more visible after cleaning.
- Some stains, smells, and contamination may not be fully removable.
- Older or damaged materials may react differently during cleaning.

KD Mobile Detailing Services cannot guarantee complete removal of every stain, odour, or imperfection.

6. Customer Responsibilities

Customers are responsible for:

- Providing access to the vehicle at the agreed appointment time.
- Removing valuables and personal items before cleaning.
- Informing us of any known vehicle issues or previous repairs.

KD Mobile Detailing Services is not responsible for personal belongings left inside the vehicle.

7. Weather & Mobile Service Conditions

As a mobile detailing business, weather conditions may affect appointments.

Services may be delayed or rescheduled due to:

- Heavy rain
- Strong winds
- Snow or ice
- Unsafe working conditions

We will always try to rearrange appointments as soon as possible.

8. Cancellations & Rescheduling

Customers should provide as much notice as possible when cancelling or changing an appointment.

KD Mobile Detailing Services reserves the right to cancel or reschedule appointments due to:

- Severe weather
 - Equipment issues
 - Illness
 - Unsafe conditions
 - Circumstances outside our control
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9. Customer Satisfaction

We aim to provide the highest standard of service.

If you have any concerns regarding your clean, please contact us within **12 hours** of completion.

We will review any genuine concerns and, where appropriate, attempt to resolve the issue.

10. Liability

KD Mobile Detailing Services is not responsible for:

- Existing vehicle damage
- Mechanical or electrical failures
- Previous repairs
- Damaged or weakened vehicle components
- Loss of personal belongings

Our responsibility is limited to providing the service with reasonable care and skill.

Nothing in these Terms removes any legal rights you have under UK law.

11. Privacy

Customer information is used only for:

- Managing bookings
- Providing services
- Communicating about appointments
- Maintaining business records

Your information will not be sold or shared unless required by law.

12. Website Use

When using our website, customers agree not to:

- Attempt to damage or disrupt the website.
 - Copy website content without permission.
 - Use the website for unlawful purposes.
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13. Governing Law

These Terms & Conditions are governed by the laws of **England and Wales**.

Any disputes will be handled under the jurisdiction of the courts of England and Wales.

Contact Information

KD Mobile Detailing Services

 Email: kdmobiledetailingservices@gmail.com

 Website: kdmobiledetailing.co.uk

By booking a service with KD Mobile Detailing Services, you confirm that you have read, understood, and accepted these Terms & Conditions.